### How to enrol

- 1. Enrol online or send this form to bookings@ghs.co.za.
- We will check availability and confirm with you within one working day.
- within one working day.

  3. You are then required to pay a non-refundable deposit of € 110 / US\$ 140 / ZAR 2.000 to secure your booking.
- 4. After receiving your deposit, we will send you a confirmation of booking.
- 5. If you don't need to apply for a visa in your home country: pay the outstanding amount not less than 2 weeks prior to arrival. If you need to apply for a visa in your home country: pay the outstanding amount immediately after receiving the confirmation of booking. We will then send you all documents required for a visa application.

## **General Conditions**

### 1. Booking

Your registration results in the existence of a contract upon written confirmation from Good Hope Studies

#### 2. Entry into South Africa

It is your responsibility to provide all required documents when entering South Africa. If entry into the country is denied due to not providing the required documents, no refunds will be given.

#### 3. Alteration and Cancellation

An alteration fee will be charged for alteration of bookings.

Notice of cancellation before arrival must be made in writing to Good Hope Studies. The deposit is not refundable. For cancellations received within 2 weeks prior to arrival, the cancellation fee amounts to the cost of 1 week's tuition and accommodation.

Tuition fees will be refunded in full if a visa application is rejected, Good Hope Studies is unable to offer the course or a suitable alternative, or if travel regulations change or flights are cancelled due to the pandemic before arrival.

Services from third party providers (accommodation, flight tickets, etc.) are excluded from these regulations and are subject to the cancellation charges of those providers.

#### 4. Withdrawal

No refund is possible in the event of cancellation after arrival, or of no-show of the participant. No refund is given if the student is asked to leave due to unsatisfactory attendance or performance.

# 5. Disruption of services

In the event that it is impossible for Good Hope Studies to continue providing its services due to force majeure for a maximum period of 18 months (i.e. due to natural disasters, pandemics, strikes, wars, riots, or nuclear accidents), students will be offered a voucher for the remaining weeks. Vouchers will be valid for 18 months from the end of the period of disruption. In cases of services offered by third party providers, the rules and regulations of the third party provider apply.

### 6. Minimum number of participants

All courses require a minimum number of 3 participants. Should the minimum number not be reached, the school reserves the right to offer an alternative course instead or run the course with a reduced number of lessons. Depending on the course, the reduction is between 20% and 33%.

#### 7. Accommodation

When booking accommodation, the student accepts and agrees to the "House Rules". No refund shall be considered for any student who is asked to leave any accommodation belonging to Good Hope Studies for reasons related to a violation of the "House Rules".

#### 8. Insurance

Students are not insured by Good Hope Studies against illness, accident, theft or any loss of personal effects.

Good Hope Studies or its representatives cannot accept responsibility for any accident occurring during the course, on or off the course premises, on excursions or during activities. Personal insurance cover is therefore recommended. Full personal insurance cover should be taken out to include medical and any other expenses and also loss of fees should the whole or part of a course or any activity, paid in advance, not be attended.

# 9. Complaints procedure

In case of any problems, no matter how serious or small they are, you are asked to inform us about the problem immediately. As Good Hope Studies is an IALC member, all clients have the opportunity to inform IALC (info@ialc.org) as a last resort.

#### 10. Place of Jurisdiction

Place of jurisdiction in any dispute: the courts at Cape Town.

Email

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# Enrolment form 2022



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Personal deta	ails						
Title	First name	Mic	Middle name				
Surname			Male Female				
Date of birth (Day/Mon		Nationality					
Passport number			Passport expiry date				
Profession				Home language			
Telephone number			Email				
Address in home cou	ntry						
Emergency contact n	ame and number (e.g. fa	mily memb	er)				
Course							
Start date (Day/Month/	Year)						
Course		Duration	Duration (in weeks)		Newlands	City Centre	
Course		Duration	Duration (in weeks)		Newlands	City Centre	
Online course only: preferred time slot			(9am-1pm)		ternoon (1pm-5pm)	Evening (5pm-8pm)	
Level of English:	Absolute beginner	Beginne			ementary [A2]	Pre-intermediate [A2+/B1]	
	Intermediate [B1/B1+]		Upper-Intermediate		dvanced [C1]	Proficient [C2]	
Accommoda Start date (Day/Month/		С	Ouration (in we	eeks)			
GHS Homestay		s	single		self-catering		
		d	louble*		breakfast	breakfast & dinner	
GHS Homestay-Plus (	S	ingle	gle double*		<b></b>		
City Centre Residence (self-catering)		S	single small		single large	twin	
GHS Student House (		ingle	twin		<b></b>		
On-site Accommodation (self-catering)			ngle twin			<b></b>	
Other				•••••••			
Do you smoke?	Yes No						
List special medical o	r dietary conditions						
Others							
Do you require a Sou	th African medical insura	nce (required	d for stays of m	ore than	90 days) Y	es No	
Do you require a transfer on arrival?					No		
Arrival Date (Day/Month/Year)			al time Flight number				
Special instructions							
and agree to be bound by the G	upplied by me is, to the best of my ieneral Conditions as stated herein e to abide by the conditions pertain	. I agree to abide	and correct. I und e by the payment	derstand	Agency:		

Please complete our placement test at www.ghs.co.za/placementtest as part of the enrolment process.

Signature of applicant and date (Parent or Guardian if applicant is under 18 years of age)